



**Joint Information Center - JIC Release No. 56**  
**April 6, 2020, 5:15 p.m. (ChST)**

**Profiles of Earlier Confirmed Cases; DPHSS Phone Calls Part of Contact Tracing**

The Department of Public Health and Social Services (DPHSS) tested 38 individuals for COVID-19 on Sunday, April 5, 2020 with conclusive results. Seventeen (17) tested positive through DPHSS and 21 tested negative for SARS-CoV-2. Additional results will be provided later this evening once today’s test results are finalized.

**Preliminary Profiles of Confirmed Cases**

Most of Guam COVID-19 known positive cases have epidemiological links to other confirmed cases. Profiles of the 112 COVID-19 cases include two clinically diagnosed cases and reports of nine positive confirmed cases received from the U.S. Naval Hospital that were tested by the Naval Health Research Center (NHRC) in San Diego. To date, a total of 110 cases tested positive and two were clinically diagnosed with 25 recoveries and four deaths. As this is an evolving situation, information is subject to change with little to no notice.

MEDICAL STATUS		GENDER		RESIDENTIAL LOCATION		TRAVEL HISTORY*		AGE GROUP	
Stable:	63	Female:	57	North:	54	Dubai:	2	90+:	1
Hospitalized:	21	Male:	55	Central:	38	Japan:	1	80-89:	4
Recovered:	22			South:	17	Philippines:	11	70-79:	9
Deaths:	4			Homeless:	2	Singapore:	1	60-69:	31
Pending:	2			Pending:	1	U.S.Mainland:	2	50-59:	19
						Hawaii:	3	40-49:	20
								30-39:	11
								20-29:	11
								10-19:	5
								0-9:	1
						*Some cases traveled to more than one country			

**Residents Asked to Cooperate if Contacted by DPHSS**

The community is asked to cooperate with DPHSS callers who are performing contact tracing. DPHSS officials will contact individuals who have tested positive for COVID-19 or those who were reported as close contacts. These phone calls will be from a local landline or mobile phone number. Contact tracing calls are not a scam. DPHSS **never** asks for social security numbers, credit card, or banking information during these calls.

**Call 311 for COVID-19 Related Inquiries**

In order to address COVID-19 related inquiries, the Office of the Governor has launched a hotline for COVID-19 related inquiries. Local numbers can call 311 and be patched through the following menu:

1. Medical questions regarding COVID-19 (DPHSS Nurse Triage)  
*ADA Dedicated Number is (671) 687-6170*
  - Operational daily, from 6 a.m. - 10 p.m.
2. Report a business in violation of the Social Isolation Directive (Department of Revenue and Taxation)
  - Operational Monday through Friday, from 8 a.m. - 5 p.m.
3. Report an individual in violation of the Social Isolation Directive (Guam Police Department)
  - Operational 24/7
4. Business owner with questions on economic relief (Guam Economic Development Authority)
  - Operational Monday through Friday, from 8 a.m. - 5 p.m.
5. Employment and unemployment guidance (Department of Labor)
  - Operational Monday through Friday, from 8 a.m. - 5 p.m.
6. Counseling Crisis Hotline (Guam Behavioral Health and Wellness Center)
  - Operational 24/7
7. General Inquiries (Joint Information Center)
  - Operational Monday through Friday, from 8 a.m. - 5 p.m.

Callers from a non-local number can contact the Joint Information Center at (671) 478-0208/9/10, operational Monday through Friday, from 8 a.m. - 5 p.m.

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